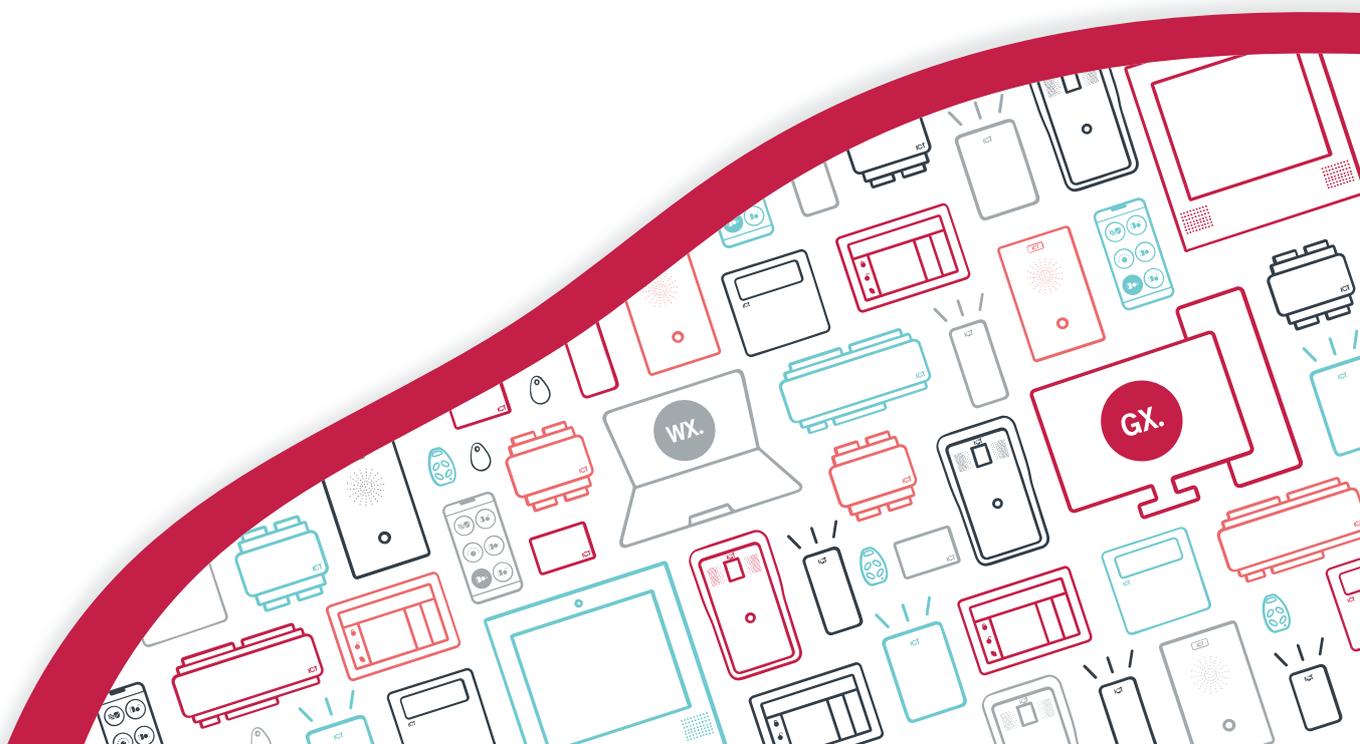




**Integrated Control Technology**

# **Protege Tenancy Portal**

Release Notes | September 2022



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# Introduction

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This document provides information on the initial release of:

- Protege Tenancy Portal ([wirelesscredentials.com/Tenancies](https://wirelesscredentials.com/Tenancies)), September 2022

The Protege Tenancy Portal provides a convenient web interface for managing contacts for your Protege Vandal Resistant Touchscreen Entry Station directory listing. The tenancy portal allows you to synchronize Protege GX user records directly to a tenancy portal phonebook, which is imported or synchronized to the entry station directory. This allows visitors to video call tenants from the entry station directly to the Protege mobile app, or voice call to a mobile device or landline.

For more information, see the Protege Tenancy Portal User Guide, available from the ICT website.

# Portal Features (September 2022)

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The following features are included in the initial release of the Protege Tenancy Portal.

## Protege GX Integration

The tenancy portal is designed to provide an automated integration of user records between Protege GX and the Protege Vandal Resistant Touchscreen Entry Station directory.

- Selected Protege GX users are synchronized to the tenancy portal and assigned to the associated place, tenancy and phonebook records.
- Phonebooks can be automatically synchronized to the entry station directory or exported to a .CSV file and manually imported.
- Users can be registered with an email address and/or phone number.
- Users synchronized with an email address will have a mobile app account and SIP account automatically generated. This will allow visitors to video call the user on their mobile app account directly from the entry station.
- Users synchronized with a phone number can be voice called directly from the entry station.
- User PINs are exported to the tenancy portal to facilitate user PIN operation at the entry station and via the mobile app.

## Phonebook Export

Tenancy portal phonebooks can be exported to a .CSV file. This can be used to add or merge additional tenant data for manual import to the entry station directory listing.

## Manual Record Management

If not using the Protege GX integration, tenants and related records can be added and maintained directly in the portal, enabling you to manually generate a phonebook for use in the entry station directory.

Changes to places, tenancies and tenant records should never be made directly in the portal when Protege GX integration is enabled. Manual changes will typically be overwritten by the synchronization, and unexpected results may occur if changes are made directly in the portal while the sync service is not connected.

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